

Agency Head Survey for Board/Commission Members

Indicate the extent to which you agree or disagree with the following statements about your agency head. Answer each question by drawing a circle around the number which comes closest to describing your assessment.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1. The agency head reflects the core values of the agency.	5	4	3	2	1
2. The agency head keeps the board/commission informed about matters affecting the agency including legislative initiatives.	5	4	3	2	1
3. The agency head communicates and demonstrates a clear understanding of the goals and mission of the agency.	5	4	3	2	1
4. The agency head is well prepared, informed, and offers solutions when presenting budgetary and programmatic request/reports to the board/commission.	5	4	3	2	1
5. The quality of customer service and the programs administered by the agency head equals or exceeds the needs of the community.	5	4	3	2	1
6. The agency head ensures that his decisions, actions, and customer interactions are ethical.	5	4	3	2	1
7. The agency head anticipates needs and problem areas and makes sound decisions regarding the solutions.	5	4	3	2	1
8. The agency head makes customer service a high priority for the agency.	5	4	3	2	1
9. The agency head effectively aligns organizational strategy, structure, and processes in order to become more responsive to external and internal change demands.	5	4	3	2	1
10. The agency head ensures the workforce represents diversity in recruitment, promotions, and placement.	5	4	3	2	1
11. The agency head's leadership has a positive influence on employee morale and performance.	5	4	3	2	1
12. The board/commission trusts and has confidence in this director.	5	4	3	2	1
13. The agency head effectively collaborates with other agencies and entities.	5	4	3	2	1
14. The agency head has established a good working relationship with the General Assembly.	5	4	3	2	1
15. The agency head is effective in managing the financial resources of the agency.	5	4	3	2	1

Comments: _____

Name: _____ Signature: _____

For use by the Agency Head Salary Commission only.

*Pursuant to S.C. Code Ann. Section 30-4-70 (a) (1) (1976), the Agency Head Salary Commission plans to discuss this employment matter in a meeting closed to the public. Therefore, this Agency Head Evaluation Survey Composite should be considered a document which will be used in a closed meeting.