

Agency Head Survey

Indicate the extent to which you agree or disagree with the following statements about the agency director. Answer each question by drawing a circle around the number which comes closest to describing your assessment.

| | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|---|----------------|-------|---------|----------|-------------------|
| 1. The agency head reflects the core values of the agency. | 5 | 4 | 3 | 2 | 1 |
| 2. The agency head provides timely information about matters affecting the agency including legislative initiatives. | 5 | 4 | 3 | 2 | 1 |
| 3. The agency head communicates and demonstrates a clear understanding of the goals and mission of the agency. | 5 | 4 | 3 | 2 | 1 |
| 4. The agency head is well prepared, informed, and offers solutions when presenting budgetary and programmatic request/reports. | 5 | 4 | 3 | 2 | 1 |
| 5. The quality of customer service and the programs administered by the agency head equals or exceeds the needs of the community. | 5 | 4 | 3 | 2 | 1 |
| 6. The agency head ensures that his decisions, actions, and customer interactions are ethical. | 5 | 4 | 3 | 2 | 1 |
| 7. The agency head anticipates needs and problem areas and makes sound decisions regarding the solutions. | 5 | 4 | 3 | 2 | 1 |
| 8. The agency head makes customer service a high priority for the agency. | 5 | 4 | 3 | 2 | 1 |
| 9. The agency head effectively aligns organizational strategy, structure, and processes in order to become more responsive to external and internal change demands. | 5 | 4 | 3 | 2 | 1 |
| 10. The agency head ensures the workforce represents diversity in recruitment, promotions, and placement. | 5 | 4 | 3 | 2 | 1 |
| 11. The agency head's leadership has a positive influence on employee morale and performance. | 5 | 4 | 3 | 2 | 1 |
| 12. Leadership trusts and has confidence in this director. | 5 | 4 | 3 | 2 | 1 |
| 13. The agency head effectively collaborates with other agencies and entities. | 5 | 4 | 3 | 2 | 1 |
| 14. The agency head has established a good working relationship with the General Assembly. | 5 | 4 | 3 | 2 | 1 |
| 15. The agency head is effective in managing the financial resources of the agency. | 5 | 4 | 3 | 2 | 1 |

Comments: _____

Name: _____ Signature: _____

For use by the Agency Head Salary Commission only.

*Pursuant to S.C. Code Ann. Section 30-4-70 (a) (1) (1976), the Agency Head Salary Commission plans to discuss this employment matter in a meeting closed to the public. Therefore, this Agency Head Evaluation Survey Composite should be considered a document which will be used in a closed meeting.